

BSW

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username

password

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it to you.

LOG IN

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Some functionalities of the site may not work as desired with lesser browsers.

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Thank you for your interest in ordering through BSW Online.

Please fill out the form below and submit. Starred fields are required.

*Name	<input type="text"/>				
*Title	<input type="text"/>				
*Company	<input type="text"/>				
*Address	<input type="text"/>				
	<input type="text"/>				
*City	<input type="text"/>	*State	<input type="text"/>	*Zip	<input type="text"/>
*Phone	<input type="text"/>				
*Email	<input type="text"/>				
BSW account number	<input type="text"/>				
(if you already have one)					

SUBMIT

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We apologize for the inconvenience. Please fill out highlighted fields

*Name

*Title

*Company

*Address

*City *State *Zip

*Phone

*Email

BSW account number
(if you already have one)

SUBMIT

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Note: filled-in fields are passed through, empty or invalid field labels should be highlighted in red

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Thank you for applying to BSW Online.

We appreciate your business. We will process your application as quickly as possible. You can expect to hear from us by [contact method] in [x days/hours etc.]

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Password Assistance

Enter your email

We will send an email to the address you specify. When you receive the e-mail please click on the link in the e-mail.

If you need help resetting your password, please contact [help email] or call Customer Support at [phone number].

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User will be sent password in email.

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Welcome to BSW Online. Please log in.

We're sorry, but we are unable to validate your username and password.

Please try again.

A common problem is the cap lock key may be on. You might want to check it before trying your log in again.

username

password

Forgot your password?
[Click here](#) and we'll email
it to you.

LOG IN

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GO

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Products

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Welcome [Customer name].

Your open order status is summarized below.
Our new electronic storefront is the latest in dynamic web-based shopping. For your convenience we have included our hottest selling catalog items in our new online store.

Open Orders Status


Date	SOP #	Customer PO #	Status
Xxxxxx	xxxxx	<u>XXXXXXXXXXXXXX XXXXXX</u>	XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Xxxxxx	xxxxx	<u>XXXXXXXXXXXXXX XXXXXX</u>	XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Xxxxxx	xxxxx	<u>XXXXXXXXXXXXXX XXXXXX</u>	XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Account Balance **\$ xxxxx**

BSW Online catalog and customer account extranet exists to serve you. If you have any suggestions about how we can improve, please do not hesitate to contact us.

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Customer PO numbers link to Order Details page for each PO, screen 3.1.1
Same information is used on View Orders page, screen 3.1



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Site Map

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- [Reports](#)
 - [Purchase History](#)
 - [Open Invoices \[if Net30 acct\]](#)
 - [Closed Invoices \[if Net30 acct\]](#)
 - [Account Summary \[if Net30 acct\]](#)
- [Net30 Credit Application](#)

Credit Application Information

- [Manage Addresses](#)
 - [Edit Shipping Address](#)
 - [New Shipping Address](#)
 - [Submit Billing Address Change](#)
- [Change Password](#)

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- [Wish List](#)

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Products

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- [Audio Processing](#)
 - [\[Products by Alpha\]](#)
- [Consoles](#)
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- [Interface](#)
 - [\[Products by Alpha\]](#)

- [Microphones](#)
 - [\[Products by Alpha\]](#)
- [Recording/Playback](#)
 - [\[Products by Alpha\]](#)
- [RF Equipment](#)
 - [\[Products by Alpha\]](#)
- [Studio Furnishings](#)
 - [\[Products by Alpha\]](#)

- [Telephone Equipment](#)
 - [\[Products by Alpha\]](#)
- [Test Equipment](#)
 - [\[Products by Alpha\]](#)

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Underlined items link to Page of same name


Under Reports - if possible: check for Net30 account - if no net 30 account, do not list Open Invoices, Closed Invoices, Account Summary - we already do this detection on customer's My Account page

Under Products, sub-categories (eg microphones, amps, audio mixers - not product items eg Shure KSM32SL Condenser Mic) are drawn from database and link to Product : [sub-category] page (pg 1.2 in screendecks/site architecture)

Information Architect: Tracy Reith

8

rev. May 11, 2000



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Products

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Welcome >> Order Detail

Order Detail : [Customer PO]

Billed To

[billing address]

Shipped To

[shipping address]

Customer No.	XXXXXXXXXX	Ship Date	XXXXXXXXXX
Customer PO No.	XXXXXXXXXXXXXX	Shipping Carrier	XXXXXXXXXXXXXX
Invoice No.	XXXXXXXXXXXXXX	Tracking No.	XXXXXXXXXXXXXX
Transaction No.	XXXXXXXXXXXXXX	Box No. in Shipment	XXXXXXXXXXXXXX
Terms	XXXXXXXXXXXXXX	No. of Packages	XXXXXXXXXXXXXX
Salesperson	XXXXXXXXXXXXXX	Shipment Weight	XXXXXXXXXXXXXX

Item # / Description	Ordered	Shipped	Unit	Price
XXXXXXXXXXXXXXXXXX	X XXXX	XXXXX	XXXX	\$ XXXXX
XXXXXXXXXXXXXXXXXX	XXXXX	XXXXX	XXXX	\$ XXXXX

Subtotal	\$ XXXXX
Tax	XXX
Shipping	XXX
[et cetera]	XXXX
TOTAL	\$ XXXXXX

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This screen is accessible from Welcome page and My Account - the only difference is content of breadcrumb trail

Breadcrumb trail when accessed from My Account:
[My Account](#) >> [View Orders](#) >> Order Detail



item number search



keyword search



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Products

This catalog is a representation of the most popular products from each manufacturer. BSW offers you excellent prices on every item.

[Audio Monitoring](#)

[Recording/Playback](#)

[Audio Processing](#)

[RF Equipment](#)

[Consoles](#)

[Studio Furnishings](#)

[Interface](#)

[Telephone Equipment](#)

[Microphones](#)

[Test Equipment](#)

Other search options
[Browse Brands](#)

[Advanced Search](#)

Choose from among multiple criteria

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keyword search



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[Products >> \[category\]](#)

[Category]

[Microphone Accessories](#)

[Microphone Preamps](#)

[Microphone/Voice Processing Microphones](#)

[Microphones, Handheld](#)

[Microphones, Special Application](#)

[Microphones, Studio](#)

[Microphones, Wireless Systems](#)

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Products

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Products >> [category] >> [sub-category]

[Category] : [Sub-category]

Resort the list by clicking on a column header.
Select any item number for full detail.

Brand	Item #	Attribute	List Price	BSW Price		
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>

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Attribute shows up only if the products have attributes attached to them



item number search



keyword search



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[Products](#) >> Browse by Brand

Browse Brands

[A-D](#) | [E-H](#) | [I-L](#) | [M-P](#) | [Q-T](#) | [U-Z](#) |

[◀ Previous](#)

[Next ▶](#)

A

- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)

C

- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)

B

- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)

D

- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)
- [\[Brand\]](#)

[◀ Previous](#)

[Next ▶](#)

Other search options
[Browse Products](#)

Advanced Search

Choose from among multiple criteria

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item number search



keyword search



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[Products >>](#) [Browse by Brand >>](#) [\[Brand\]](#)




[Brand]

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[Interface](#)

[Microphones](#)

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[Products >> Browse by Brand >> \[Brand\] >> \[Category\]](#)

[Brand] : [Category]

- [Microphone Accessories](#)
- [Microphone Preamps](#)
- [Microphone/Voice Processing Microphones](#)
- [Microphones, Handheld](#)
- [Microphones, Special Application](#)
- [Microphones, Studio](#)
- [Microphones, Wireless Systems](#)

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Products >> Browse by Brand >> [category] >> [sub-category]

[Brand] : [Category] : [Sub-category]

Resort the list by clicking on a column header.
Select any item number for full detail.

Brand	Item #	Attribute	List Price	BSW Price		
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>

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Attribute shows up only if the products have attributes attached to them
 In this instance, Brand is redundant as a column in the product list, but that's okay, since the item name consists of Brand + Item #



item number search



keyword search



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[Products](#) >> [Advanced Search](#)

Advanced Search

Select any of the options from the pull-down menus below then click the Search button. You can combine options for a more detailed search, or select only one option for a broader search.

Other search options
[Browse Brands](#)
[Browse Products](#)

Brand ▼

AND

Category ▼

AND

Product Group ▼

SEARCH

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[Products](#) >> [Advanced Search](#) >> [Results](#)

Advanced Search : Results

We're sorry, but we were unable to match

[Brand] AND [Application] AND[Attribute]

We suggest broadening your search by choosing "Any" for one or more criteria. If this still does not help, you may wish to [Browse Brands](#) or [Browse Products](#).

Brand ▼


AND

Category ▼

AND

Product Group ▼

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[Products](#) >> [Advanced Search](#) >> Results

Advanced Search : Results

Here are the results of your search for

[Brand] AND [Application] AND[Attribute]

If this isn't what you're looking for, try [Advanced Search](#) again and select different criteria, or you may wish to [Browse Brands](#) or [Browse Products](#) or try a keyword search.

Resort the list by clicking on a column header.
Select any item number for full detail.

Brand	Item #	Attribute	List Price	BSW Price		
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>

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item number search



keyword search



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[Products](#) >> Search Results

Item Number {or} Keyword : Results

We're sorry, but we were unable to match


[itemnumber/text input]

We suggest checking spelling and trying again. We do partial word matching, so you might try just typing the first few letters or numbers of your part number or keyword. If this still does not help, you may wish to [Browse Brands](#) or [Browse Products](#).

item number

keyword

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Products

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Products >> Search Results

Item Number {or} Keyword : Results

Here are the results of your search for

[itemnumber/text input]

If this isn't what you're looking for, try a keyword {or} item number search again, or you may wish to [Browse Brands](#) or [Browse Products](#), or try [Advanced Search](#).

Resort the list by clicking on a column header.
Select any item number for full detail.

Brand	Item #	Attribute	List Price	BSW Price		
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>
[Brand]	[item#]	[attribute]	[price]	[price]	<input type="button" value="ADD TO CART"/>	<input type="button" value="ADD TO WISH LIST"/>

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Products >> [category] >> [sub-category] >> [brand] + [itemnumber]

[Brand] + [itemnumber]

[short description (one line)]
list price [list price] **BSW Price [BSW Price]**

ADD TO CART

ADD TO WISH LIST

Long description Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat. Duis autem vel eum iriure dolor in hendrerit in vulputate velit esse molestie consequat, vel illum dolore eu feugiat nulla facilisis at vero eros et accumsan et iusto odio dignissim qui blandit praesent luptatum zzril delenit augue duis dolore te feugait nulla facilisi.

product photo thumbnail

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item number search



keyword search



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Shopping Cart

Your shopping cart is empty.

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Shopping Cart

Items will be kept in your shopping cart for 30 days after most recent activity.
If you want a salesperson's assistance with your order, [make a quote](#) and we'll contact you.

[MAKE A QUOTE](#)

[CHECKOUT >>](#)

SHOPPING CART

Item	qty	availability	BSW price		
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	DEL	MOVE TO WISH LIST
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	DEL	MOVE TO WISH LIST
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	DEL	MOVE TO WISH LIST

Subtotal [RECALCULATE](#) **\$XX.XX**

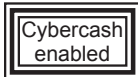
[MAKE A QUOTE](#)

[CHECKOUT >>](#)

WISH LIST

Item	qty	availability	BSW price		
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	DEL	MOVE TO CART
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	DEL	MOVE TO CART

Subtotal **\$XX.XX**



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item number search



keyword search



Products

My Account

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| HOME | CUSTOMER SUPPORT | SITE MAP |

| BSWUSA.COM |

LOGOUT

- Checkout
- Confirm Order
- Order Complete

Checkout

SHIPPING ADDRESS

Choose shipping address ▼

[Address form (populated from drop down)]

Save address change

PAYMENT METHOD

Charge to my Net 30 account

Charge to my credit card ▼

Name exactly as it appears on card

Card number

Expires ▼ ▼

Credit card billing address

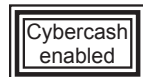
Same as shipping address

[Address form (if "same as" box checked, load address from shipping address above)]

SHIPPING METHOD

Choose shipping method ▼

CONFIRM ORDER >>



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item number search



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Products

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LOGOUT

- Checkout
- Confirm Order
- Order Complete

Checkout

SHIPPING ADDRESS

Choose shipping address ▼

[Address form (populated from drop down)]

Save address change

PAYMENT METHOD

Don't have a Net 30 account? [Download our credit application.](#) Requires Adobe Acrobat



Charge to my credit card ▼

Name exactly as it appears on card

Card number Expires ▼ ▼

Credit card billing address

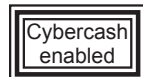
Same as shipping address

[Address form (if "same as" box checked, load address from shipping address above)]

SHIPPING METHOD

Choose shipping method ▼

CONFIRM ORDER >>



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LOGOUT

- Checkout
- Confirm Order
- Order Complete

Checkout

SHIPPING ADDRESS

Choose shipping address ▼

[Address form (populated from drop down)]

Save address change

PAYMENT METHOD

Charge to my credit card ▼

Name exactly as it appears on card

Card number Expires ▼ ▼

Credit card billing address

Same as shipping address

[Address form (if "same as" box checked, load address from shipping address above)]

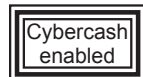
- Letter of Credit
- Wire Transfer (Telegraphic Transfer)

Note: if you choose Letter of Credit or Wire Transfer, your order will be saved as a quote.

SAVE QUOTE >>

SHIPPING METHOD

Choose shipping method ▼



CONFIRM ORDER >>

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If LC or TT chosen, "Confirm Order" will go to Quote (same behaviour as "Save Quote")



item number search



keyword search



Products

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| BSWUSA.COM | **LOGOUT**

- Checkout
- **Confirm Order**
- Order Complete

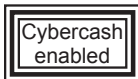
Confirm Order

Regrettably, according to our records, this order would exceed your credit limit. You can save your order as a quote, guaranteeing pricing for 30 days, or you can use a credit card.

SAVE QUOTE

CREDIT CARD

If you believe this to be in error, please contact our [billing? Customer service?] department at **XXX-XXX-XXXX**.



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item number search



keyword search



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[LOGOUT](#)

- Checkout
- **Confirm Order**
- Order Complete

Confirm Order

SHIPPING ADDRESS

[Address]

BILLING ADDRESS

[Address]

PAYMENT METHOD

[Payment method chosen]

SHIPPING METHOD

[Shipping method chosen]

YOUR ORDER

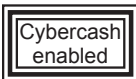
[product name]	[qty]	\$XX.XX
[product name]	[qty]	\$XX.XX
[product name]	[qty]	\$XX.XX

Subtotal	\$XXX.XX
Shipping & handling	\$X.XX

TOTAL	\$XXX.XX
--------------	-----------------

[MODIFY ORDER INFO](#)

[COMPLETE ORDER >>](#)



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BSW

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● Checkout ● Confirm Order ● Order Complete

Modify Order Information

SHIPPING ADDRESS

Choose shipping address

[Address form (populated from drop down)]

Save address change

PAYMENT METHOD

Charge to my Net 30 account

Charge to my credit card

Name exactly as it appears on card

Card number Expires

Credit card billing address

Same as shipping address

[Address form (if "same as" box checked, load address from shipping address above)]

SHIPPING METHOD

Choose shipping method

COMPLETE WITH NO CHANGES

CONFIRM ORDER WITH CHANGES

Cybercash enabled

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Payment method options shown dependent upon customer status, as per screen 2.1

Confirm Order With Changes returns screen 2.1.2

Information Architect: Tracy Reith



item number search



keyword search



[Products](#)

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[BSWUSA.COM](#) | [LOGOUT](#)

- [Checkout](#)
- [Confirm Order](#)
- [Order Complete](#)

Order Complete

Your order has been successfully completed.
 Your order numbers [ordernumber]
 You will receive email notification of your order.

YOUR ORDER

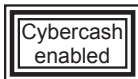
[product name]	[qty]	\$XX.XX
[product name]	[qty]	\$XX.XX
[product name]	[qty]	\$XX.XX

Subtotal	\$XXX.XX
Shipping & handling	\$X.XX

TOTAL	\$XXX.XX
--------------	-----------------

If you have any problems, please contact customer service at **XXX-XXX-XXXX**.

Thank you for doing business with BSW.



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Confirmation email with all order info is sent to customer



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[Shopping Cart](#) >> Quote

Quote

Please tell us how you would like to be contacted. The items you have selected are summarized below.

Call me

Email me

Please note: phone number or email changes are not saved to your account information. If you need to make a permanent change to your contact information, please check here:

Update my contact information

QUOTE

Item	qty	availability	BSW price	
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	<input type="button" value="DEL"/>
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	<input type="button" value="DEL"/>
[product name]	<input type="checkbox"/>	[in stock]	\$XX.XX	<input type="button" value="DEL"/>
Subtotal	<input type="button" value="RECALCULATE"/>		\$XX.XX	

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[Shopping Cart >> Quote](#)

Quote Complete

Your quote has been successfully completed.
Your quote number is [ordernumber]
A salesperson will be contacting you shortly.

QUOTE

Item	qty	availability	BSW price
[product name]	X	[in stock]	\$XX.XX
[product name]	X	[in stock]	\$XX.XX
[product name]	X	[in stock]	\$XX.XX
Subtotal			\$XX.XX

Need help with this quote? Do you want us to change anything? [Email us.](#)

Thank you for doing business with BSW.

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BSW

Products

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My Account

[Desired introductory text, if any]

[View Orders](#)

[View Quotes](#)

View Reports ▼

Don't have a Net 30 account? [Download the application](#) Requires Adobe Acrobat

[Application information here.](#)

Manage Addresses ▼

[add new](#)

[Submit change for billing address](#)

[Change Password](#)

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System checks for net 30 account
 If customer has net 30, View Reports lists: Purchase History, Account Summary
 System does not show "Don't have a Net 30 account..."

If customer does not have net 30 account, View Reports only lists Purchase History
 System shows "Don't have a Net 30 account..."

BSW

Products

My Account

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[My Account](#) >> View Orders

View Orders

Date	SOP #	Customer PO #	Status
Xxxxxx	xxxxx	<u>XXXXXXXXXXXXXXXX XXXXXX</u>	XX
Xxxxxx	xxxxx	<u>XXXXXXXXXXXXXXXX XXXXXX</u>	XX
Xxxxxx	xxxxx	<u>XXXXXXXXXXXXXXXX XXXXXX</u>	XX

Account Balance **\$ xxxxx**

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This is same information as shown on Welcome page.
POs link to Order Detail page, screen 3.1.1



item number search



keyword search



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[My Account](#) >> [View Quotes](#)

View Quotes

Date	SOP #
Xxxxxx	<u>xxxxx</u>
Xxxxxx	<u>xxxxx</u>
Xxxxxx	<u>xxxxx</u>

Need help with a quote? Do you want us to change anything? [Email us.](#)

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item number search



keyword search



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| [BSWUSA.COM](#) | [LOGOUT](#)


[My Account](#) >> [View Quotes](#) >> [Quote Detail](#)

Quote Detail : [SOP#]

Item	qty	availability	BSW price
[product name]	X	[in stock]	\$XX.XX
[product name]	X	[in stock]	\$XX.XX
[product name]	X	[in stock]	\$XX.XX
Subtotal			\$XX.XX

Need help with this quote? Do you want us to change anything? [Email us.](#)

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GO

GO

Products

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[My Account](#) >> View Report - Purchase History

Purchase History

Format page for printing

Choose a report
▼

Resort the list by clicking on a column header.

<u>Date</u>	<u>Customer PO#</u>	<u>Item</u>	<u>Price</u>
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]
[date]	[customer PO#]	[Brand+item#]	[price]

Format page for printing

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Line items are grouped first by date, secondly by Customer PO (IOW, if a customer has placed two POs, each consisting of several items, on same day, all the items on a single PO are clustered together)

Dates are in reverse chrono order (most recent first)


Column headers are sortable

Where customer has settled order by credit card, under PO# it will read "POS" to indicate Point of Sale transaction.

Information Architect: Tracy Reith

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rev. May 11, 2000



GO

GO

Products

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[My Account](#) >> View Report - Account Summary

Account Summary

Format page for printing

Choose a report
▼

A summary of your account is shown below. Each row represents the application of a payment to an invoice, or the receipt of a payment. Remaining balances and their age are shown as well. Documents shown are either not fully paid, or are less than one year old.

Please [contact us](#) if you have any questions.
Click on the Document Number for more details.
Resort the list by clicking on a column header.

Type	<u>Doc No.</u>	<u>Cust PO No.</u>	<u>Trx Amt</u>	<u>Applied Source</u>	<u>Applied Amt</u>	<u>Amt Remaining</u>	<u>Doc Date</u>	<u>Due Date</u>	<u>Days Past Due</u>
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx
Xxxxxx	xxxxxxxxx	xxxxxxxxxx	XXX	xxxxxx	xxxxx	xxxxx	xxxx	xxxxx	xxxxx

Total Currently Due: \$XXXX.XX

Format page for printing

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Document numbers link to detail page that takes same format as Order Detail Page, screen 3.1.1, but with whatever info Sean wants on it.



item number search



keyword search



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| [BSWUSA.COM](#) | [LOGOUT](#)

[My Account](#) >> Edit Shipping Address

Edit Shipping Address : [AddressName]

If you need to change a shipping address on an open order, please [email us](#) with the order details or call **1-XXX-XXXX**.

[Legal disclaimer]

Agree to terms

[Delete Address](#)

[Shipping Address Form]

[Don't Save - Return to My Account](#)

[Save Address Change](#)

Address Management

Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)

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BSW

Products

My Account

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[My Account](#) >> Edit Shipping Address

Edit Shipping Address : [AddressName]

We apologize for the inconvenience, but we couldn't complete your address change. Please fill out the highlighted fields and be sure to check the box.

If you need to change a shipping address on an open order, please [email us](#) with the order details or call **1-XXX-XXXX**.

[Legal disclaimer]
 Agree to terms

Delete Address

Shipping Address Name

[Shipping Address Form]

Don't Save - Return to My Account

Save Address Change

Address Management

Choose shipping address to edit

Edit shipping

[Add New](#)

[Submit change of billing address](#)

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Note: filled-in fields are passed through, empty or invalid field labels should be highlighted in red

BSW

Products

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| BSWUSA.COM |

[My Account](#) >> Edit Shipping Address

Edit Shipping Address : [AddressName]

If you need to change a shipping address, please [email us](#) with the order number.

[Legal disclaimer]
 Agree to terms

Delete Address

Delete this address?

Yes will permanently delete this address
No will leave this address untouched.

[Shipping Address Form]

Don't Save - Return to My Account

Save Address Change

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Address Management

Choose shipping address to edit

[Add New](#)

[Submit change of billing address](#)



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[BSWUSA.COM](#) | [LOGOUT](#)

[My Account](#) >> Edit Shipping Address

Edit Shipping Address : [AddressName]

You have successfully [changed] [deleted]:

[AddressName]

If you need to change a shipping address on an open order, please [email us](#) with the order details or call **1-XXX-XXXX**.

[<< Return to My Account](#)

Address Management

Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)



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[My Account](#) >> New Shipping Address

New Shipping Address

If you need to change a shipping address on an open order, please [email us](#) with the order details or call **1-XXX-XXXX**.

[Legal disclaimer]

Agree to terms

Address Name

[Shipping Address Form]

Address Management

Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)

[Don't Save - Return to My Account](#)

[Save New Address](#)

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GO

GO

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[My Account](#) >> New Shipping Address

New Shipping Address

We apologize for the inconvenience, but we couldn't complete your new address. Please fill out the highlighted fields and be sure to check the box.

If you need to change a shipping address on an open order, please [email us](#) with the order details or call **1-XXX-XXXX**.

[Legal disclaimer]
 Agree to terms

Delete Address

[Shipping Address Form]

Don't Save - Return to My Account

Save New Address

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Address Management

Choose shipping address to edit

Edit shipping
▼

[Add New](#)

[Submit change of billing address](#)

Note: filled-in fields are passed through, empty or invalid field labels should be highlighted in red

Information Architect: Tracy Reith

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rev. May 11, 2000



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keyword search



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| [BSWUSA.COM](#) | [LOGOUT](#)

[My Account](#) >> [New Shipping Address](#)

New Shipping Address

You have successfully added:

[AddressName]

If you need to change a shipping address on an open order, please [email us](#) with the order details or call **1-XXX-XXXX**.

[<< Return to My Account](#)

Address Management

Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)



item number search



keyword search



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[BSWUSA.COM](#) | [LOGOUT](#)

[My Account](#) >> Billing Address Change

Billing Address Change

[any desired disclaimer type text]

[Billing Address Form]

Address Management

Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)

[Don't Submit - Return to My Account](#)

[Submit](#)

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[BSWUSA.COM](#) | [LOGOUT](#)

[My Account](#) >> Billing Address Change

Billing Address Change

We apologize for the inconvenience, but we couldn't complete your new address. Please fill out the highlighted fields.

[any desired disclaimer type text]

[Billing Address Form]

Address Management

Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)

[Don't Submit - Return to My Account](#)

[Submit](#)

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[| BSWUSA.COM |](#) [LOGOUT](#)

[My Account >>](#) [Billing Address Change](#)

Billing Address Change

You have successfully submitted this address as your new billing address:

[Address]

You will be notified by email when this billing address change is accepted.

[<< Return to My Account](#)

Address Management


Choose shipping address to edit

[Edit shipping](#) ▼

[Add New](#)

[Submit change of billing address](#)

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item number search
GO

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GO

Products

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[My Account](#) >> Change Password

Change Password

Old password

New password

Repeat password

You **must** check the box below for your password change to take effect

By checking the box below, I agree that I take full responsibility and will not hold BSW or any of its agents responsible for anything that results from changing my password.

Okay to change my password

Don't Change - Return to My Account

Change Password

If you have questions or comments, you can contact us toll free at **1-800-426-8434** or e-mail us at info@bswusa.com. We appreciate your business.
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Successful change of password returns My Account page with "Password successfully changed" in bold at top of page (breadcrumb area)



item number search



keyword search



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[My Account](#) >> Change Password

Change Password

We regret we were unable to change your password as intended.
Possible reasons for this are:

- 1) The old password was typed incorrectly or
- 2) The new password wasn't repeated correctly or
- 3) A field was left empty.
- 4) You didn't check the agreement box

We urge you to try again.

Old password

New password

Repeat password

You **must** check the box below for your password change to take effect

By checking the box below, I agree that I take full responsibility and will not hold BSW or any of its agents responsible for anything that results from changing my password.

Okay to change my password

[Don't Change - Return to My Account](#)

[Change Password](#)

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[My Account](#) >> Net 30 Credit Application

Net 30 Credit Application

Thank you for you interest in applying for a Net 30 account with BSW.

To apply:

Download the pdf document of our credit application.

Print, complete and return the application to us with:

- Credit references from bank
- Personal references
- Financial forms

[Download Credit Application](#)

Requires Adobe Acrobat



Mail completed form to: [BSW Address] or fax: [BSW fax number]

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Customer Support

Contact us

[BSW Customer Support Address]
[BSW Customer Support email]
[BSW Customer Support phone]
[Other BSW Contact info]

Request Help

[customer name]
email

How can we help?

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Request Help form-based email

This is the generic form

This is what you get when you click "Request Help"

Pass customer account number to BSW in email

If you are in the View Orders and View Quotes section and click "Email Us" at bottom of page, this page is called. The following changes apply:

If page is called from Order or Quote detail page, the SOP# is passed to BSW in the email.

If page is called from Order or Quote overview pages, add a field for customer to fill in SOP# and pass to BSW in email

Select a subject list:

Open orders, Quotes, Account inquiries, Account information, Product inquiries, Tech support, General Questions



item number search



keyword search



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[privacy statement]

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BSW

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You are now logged out of BSW Online.
We appreciate your business.

username

password

LOG IN

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